Portfolio Decision

Notification of Decision Taken Under delegated arrangement



Portfolio: Housing & Community Portfolio Holder

Decision Reference: HAC-006-2022/23

Subject: EMERGENCY ALARM UPGRADE

Decision Taken:

- (1) To note that due to non-service delivery and compatibility issues with our monitoring provider Tunstall Response, the emergency alarm upgrade contract with Doro & Everon has been terminated
- (2) That given the alarm monitoring contract is due for renewal in 2024, approval is being sought to undertake a tender exercise in 2023 to procure a new alarm system and monitoring service from one provider for the Council's sheltered housing schemes

Call-in deadline: 8 December 2022

Full details of the portfolio decision can be found in the accompanying document(s) to this decision. These can be found at the bottom of the web page for this decision.